

Conditions

Hotel:

The hotel is situated in the historic city centre of Lucerne, by the banks at the river Reuss. It has 14 rooms, all individually arranged. They are all equipped with colour TV, digital safe, direct dial telephone, hair dryer and a water kettle to prepare coffee or tea. Free wireless lan is available in the public area.

Hotel guests have vehicle access to the hotel to deposit the luggage. There is a 5 min walking distance to the Lucerne main station.

Our front desk is open daily from 7 – 0pm. If you arrive outside these hours, we kindly ask you to contact us, to arrange your check in.

Cancellation standard rate:

We have a no charge policy for cancellations made earlier than 48 hours before arrival.

For cancellations made until 24 hours before arrival, we will charge you 50% of the total amount off your for guarantee reasons given credit card.

Cancellations made off-time the 24 hour deadline will be charged with 100%, on the for guarantee reasons given credit card. In case of an early departure, 50% of the residual amount will be put to the account (minimum 1 night).

Cancellation non-refundable rate:

Please note, if cancelled, modified or in case of no-show, the total price of the reservation will be charged.

Prepayment: The total price of the reservation will be charged on the day of booking and is non-refundable.

Restaurant:

Our restaurant is well known for its Swiss specialities and has rewarded 13 points Gault Millau every year since 2003. In summer we will also welcome our guests in our second restaurant „Die Schifferlaube“, underneath the arches, by the banks of the river Reuss. Last but not least, the Vincafé „la Barca“, also located underneath the arches, offers exclusive wine and coffee and a lot of ambiance.

Parking:

Since we can not provide parking (the historic part of the city is an all pedestrian area), our motorized hotel guests are dependent on public parking. To park the car, we recommend a park card for the „blue/white zone“ (CHF 5.00 / 6pm-11am) or in the nearby multi-story car park „Kesselturm“ (24h – Ticket for CHF 20.--, paid in advance) <http://www.parking-luzern.ch>.